



PATENT APPLICATION NO. 09/901,078
ATTORNEY DOCKET NO.: 47004.000089
Reply to 12/23/03 Office Action

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application Of:

Rebecca L. SIEGEL *et al.*

Application Number: 09/901,078

Filed: July 10, 2001

For: SYSTEM AND METHOD FOR SUPERVISING ACCOUNT MANAGEMENT
OPERATIONS

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)
) Group Art Unit: 3624

)
) Examiner: Sally Shih

)
) Confirmation No.: 7083

7/a
3/7/04

**RESPONSIVE AMENDMENT AND REQUEST FOR RECONSIDERATION
UNDER 37 C.F.R. § 1.111**

MAIL STOP NON-FEE AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Sir:

In response to the Office Action mailed on December 23, 2003, in the above-referenced patent application, Applicants submit the following amendments and remarks.

- Amendments to the Specification begin on page 2.
- Amendments to the Claims begin on page 3.
- Remarks/Arguments begin on page 8.

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MAR - 2 2004

GROUP 3600